



## Buying a Generator: Online or Saturn Electrical Services?

Purchasing a generator online offers some good benefits but with additional risks.

### Benefits:

- Lowest price
- Free delivery
- No sales tax (outside Illinois)

### Disadvantages:

- Returning a generator will likely cost you freight both ways and up to 25% restocking charges. Additionally, it must be unused and completely packaged for resale
  - You assume full responsibility to size the generator correctly
  - You assume responsibility even before the generator is installed and operating
  - You must install the generator yourself or act as the general contractor
- [Click here for help with Choosing a Generator Installer](#)
- Impersonal service via internet or telephone

Buying a generator and installation from us offers the best value.

### Benefits:

- We provide a free quotation, including sizing the generator
- Our low generator price includes free delivery and sales tax
- The generator is installed the day of delivery
- We provide personal service at your home
- We are the only source you need; GUARDIAN® Factory Trained and Authorized, we will install, service and maintain your generator
- You're one of our select customers, and we will earn your business at each opportunity.

### Disadvantage:

- Our generator price is just a few dollars more than online suppliers